



HP 3 years Pickup and Return Desktop Service

Brand : HP

Product code: UC994E

Product name : 3 years Pickup and Return Desktop Service

- Remote problem diagnosis and telephone or chat support
 - Replacements parts and materials
 - Prepaid shipment to HP repair center
 - 3-5 business day offsite repair
 - Prepaid return shipment
- 3 years Pickup and Return Desktop Service

HP 3 years Pickup and Return Desktop Service:

Extended coverage begins the date of PC purchase or PC ship date, whichever is later. You'll get the most coverage and value if you buy this plan when you purchase your PC. With HP Pick Up and Return Service, you'll enjoy quick pickup, repair and return of your PC, shipping included. You'll also have access to 24x7 technical support and extended coverage—while keeping your PC covered by the manufacturer that knows it best. Multi-year options are available.^[1]

HP 3 years Pickup and Return Desktop Service. Support type: Pickup and return, Place of service: Offsite, Warranty coverage: In warranty



HP Care Pack

Features		Supplier features	
UNSPSC-code	81111812	Duration	3 years
Supplier features		Response time	Repaired within 3-7 business days
Support type	Pickup and return	Service method	Depot repair
Place of service	Offsite	Care Pack type	Electronic
Warranty coverage	In warranty	Coverage period (months)	36
Coverage details	Standard workdays - 9 hours	Logistics options	Courier pick up and return



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