

User Guide

BE9300 Whole Home Mesh Wi-Fi 7 System



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About This Guide

This guide provides a brief introduction to BE9300 Whole Home Mesh Wi-Fi 7 System and regulatory information. Features available in Deco may vary by model and software version. Deco availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Deco experience.

Conventions

In this guide, the following conventions are used:

Convention	Description
Deco	Stands for Deco Whole Home Mesh Wi-Fi System/ Unit.
<u>Underline</u>	Hyperlinks are in teal and underlined. You can click to redirect to a website or a specific section.
Teal	Key information appears in teal, including management page text such as menus, items, buttons and so on.
 Note:	Ignoring this type of note might result in a malfunction or damage to the device.
 Tips:	Indicates important information that helps you make better use of your device.

More Info

- Specific product information can be found on the product page at <https://www.tp-link.com>.
- A Technical Community is provided for you to discuss our products at <https://community.tp-link.com>.
- Our Technical Support contact information can be found at the [Help](#) center of the Deco app and the [Contact Technical Support](#) page at <https://www.tp-link.com/support>.

Speed/Coverage/Device Quantity Disclaimer

Maximum wireless signal rates are the physical rates derived from IEEE Standard 802.11 specifications. Actual wireless data throughput and wireless coverage, and quantity of connected devices are not guaranteed and will vary as a result of network conditions, client limitations, and environmental factors, including building materials, obstacles, volume and density of traffic, and client location.

MU-MIMO Disclaimer

Use of MU-MIMO requires clients to also support MU-MIMO.

IoT Compatibility Disclaimer

IoT compatibility refers only to smart devices that can be controlled via the Deco app. Other wireless devices can still connect to Deco for normal Wi-Fi use.

Seamless Roaming Disclaimer

Clients need to support 802.11k/v/r and may require additional set up. Performance may vary depending on the client device.

HomeShield Disclaimer

HomeShield includes the Free Basic Plan. Fees apply for the Pro Plan. Visit [tp-link.com/homeshield](https://www.tp-link.com/homeshield) for more information.

Appearance

Each Deco has an LED that changes color according to its status, a WPS button, four 2.5 Gbps WAN/LAN ports, a USB 3.0 port, a power slot, and a Reset button.

See the explanation below:

 Tip: The product label can be found at the bottom of the product.

-  **Pulse Yellow:**
Deco is resetting.
-  **Solid Yellow:**
Deco is starting up.
-  **Pulse Blue:**
Deco is ready for setup.
-  **Solid Blue:**
Deco is setting up.
-  **Pulse Green:**
Deco is upgrading firmware.
-  **Solid Green:**
Deco is all set up and connected.
-  **Pulse Red:**
The satellite Deco is disconnected from the main Deco.
-  **Solid Red:**
Deco has an issue.



WPS Button

Press this WPS button, and immediately press the WPS button on your client device to start the WPS process.

4× 2.5 Gbps WAN/LAN Ports

For connecting Deco to your modem, the Ethernet outlet, or for other internet services.

1× USB 3.0 Port

For connecting a USB storage device to Deco.

Power Slot

For connecting Deco to the power socket via the provided power adapter.

Reset Button

Press for 1 second and release to reset Deco to factory default settings. The light changing from pulsing yellow to solid yellow indicated a successful reset.

Set Up Your Deco

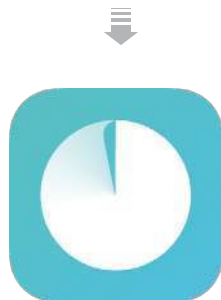
First let's start by setting up the Deco network. Get the TP-Link Deco app for iOS or Android, then follow the app to walk through the setup.

1. Get the Deco app

Scan the QR code below or go to Google Play or the App Store to download the Deco app. Install the app on your Android or iOS smartphone or tablet.



or



2. Log in or sign up with TP-Link ID

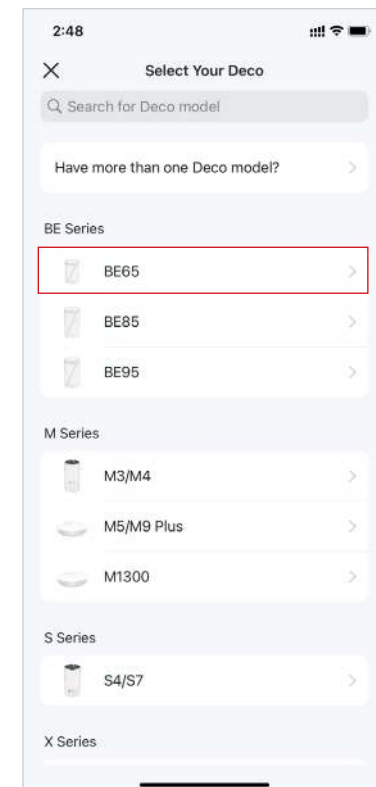
Open the app and log in with your TP-Link ID. If you don't have a TP-Link ID, create one first.

 Note: If you forgot your login password, tap [Forgot Password?](#). The app will help you reset your password.



3. Select your Deco model

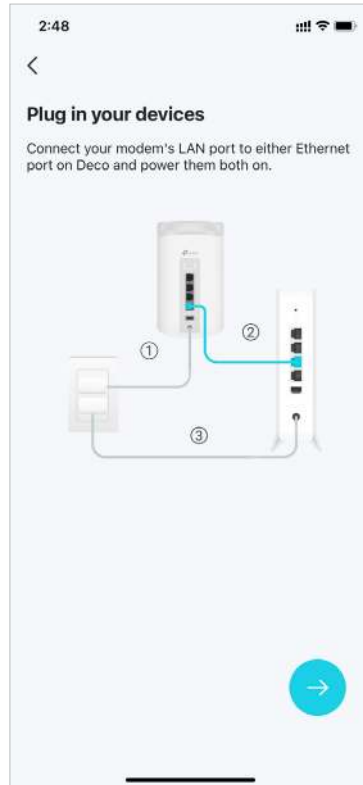
Search for and select your Deco model. If you have more than one Deco model, tap the question below the search box to check how to maximize the overall network.



4. Plug in your Deco

Power off your modem. Connect your Deco to the modem and power them both on.

If you don't have a modem, connect your Deco directly to the Ethernet outlet.



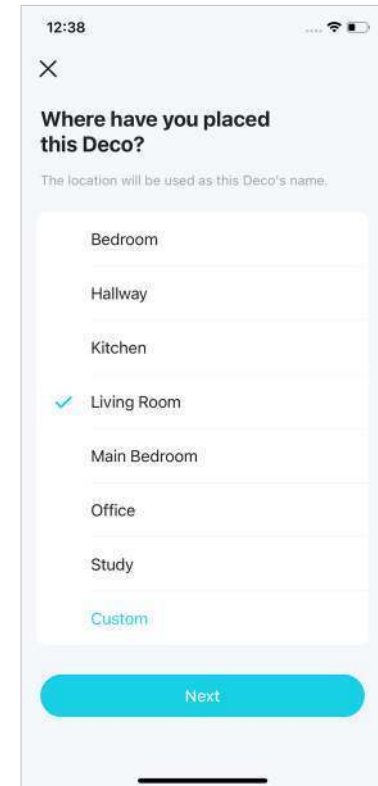
5. Wait until Deco's LED pulses blue

Wait until your Deco's LED pulses blue, then your phone/tablet will connect to the Deco's default Wi-Fi automatically.



6. Specify your Deco's location

Select or custom a location for your Deco. The location will be used as the name of your Deco.



7. Connect your Deco to the internet

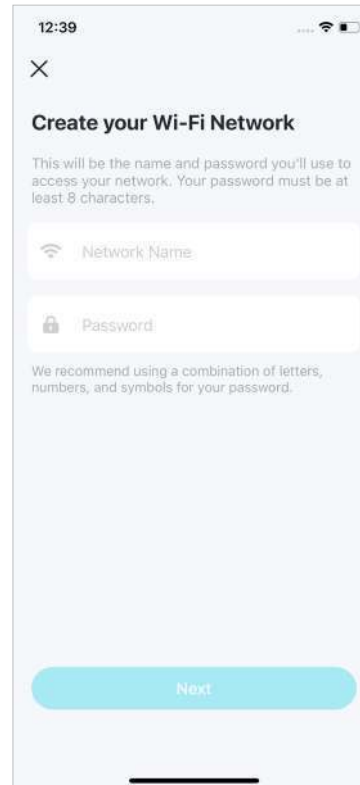
Select the internet connection type and enter the information. If you are not sure, contact your internet service provider.



The screenshot shows a mobile app interface for connecting a Deco to the internet. At the top, the time is 3:11. Below a close button (X), the title is 'Connect your Deco to the internet'. A subtitle reads: 'Enter the information provided by your ISP (internet service provider). If you are unsure, contact your ISP.' There are two main settings: 'Internet Connection Type' set to 'Dynamic IP' with a right arrow, and 'IPTV/VLAN Settings' set to 'Off' with a right arrow. A link 'Need to change MAC address?' is visible. At the bottom is a large blue 'Next' button.

8. Create your Wi-Fi network

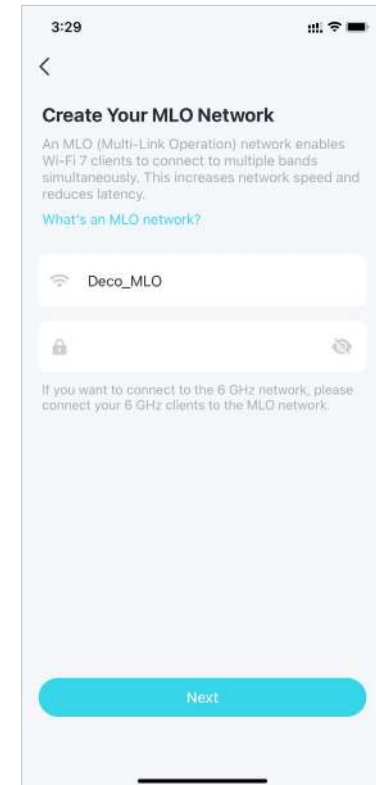
Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.



The screenshot shows a mobile app interface for creating a Wi-Fi network. At the top, the time is 12:39. Below a close button (X), the title is 'Create your Wi-Fi Network'. A subtitle reads: 'This will be the name and password you'll use to access your network. Your password must be at least 8 characters.' There are two input fields: 'Network Name' with a Wi-Fi icon and 'Password' with a lock icon. A note below the password field says: 'We recommend using a combination of letters, numbers, and symbols for your password.' At the bottom is a large blue 'Next' button.

9. Create your MLO network

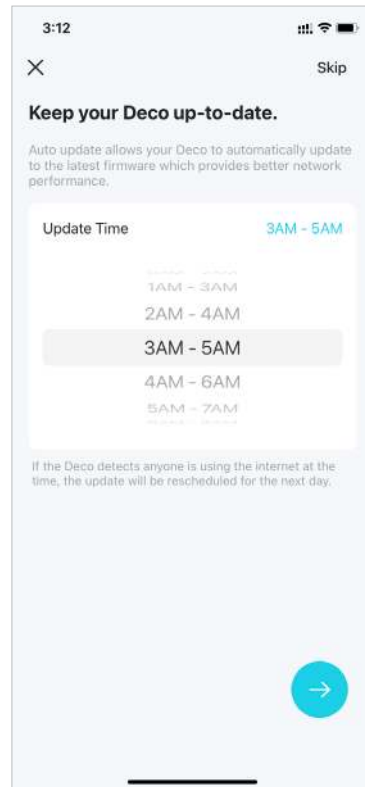
Set a network name and a password. The MLO network enables Wi-Fi 7 clients to connect to multiple bands simultaneously.



The screenshot shows a mobile app interface for creating an MLO network. At the top, the time is 3:29. Below a back arrow, the title is 'Create Your MLO Network'. A subtitle reads: 'An MLO (Multi-Link Operation) network enables Wi-Fi 7 clients to connect to multiple bands simultaneously. This increases network speed and reduces latency.' A link 'What's an MLO network?' is present. There are two input fields: 'Deco_MLO' with a Wi-Fi icon and a password field with a lock icon and an eye icon. A note at the bottom says: 'If you want to connect to the 6 GHz network, please connect your 6 GHz clients to the MLO network.' At the bottom is a large blue 'Next' button.

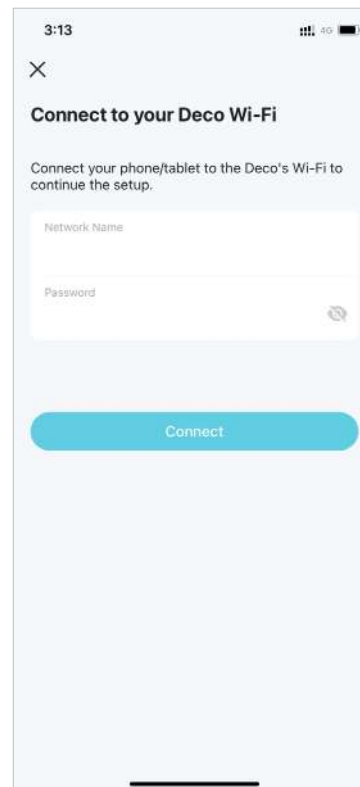
10. Keep your Deco up-to-date

Set auto update time. This allows your Deco to automatically update to the latest firmware which provides better network experience.



11. Connect to your Wi-Fi network

Connect your phone/tablet to the Deco's Wi-Fi to continue the setup.



12. Setup complete

Your Deco network is now up. You can connect your devices to the Deco network.



13. Add more Decos

Plug in the other included Decos, and they will automatically join the network within 2 minutes.



Troubleshooting

Solutions to common problems during setup or use are provided here for reference. Follow the steps and the provided link below to diagnose and solve problems you might experience with your Deco.

If problems still exist, contact us: <https://www.tp-link.com/support>

Q1. What should I do if I fail to configure the main Deco and get stuck on "We couldn't find Deco"?

Refer to the guide <https://www.tp-link.com/support/faq/2239/> or follow the video <https://youtu.be/2HYuEYS9XJM>

Q2. What should I do if I fail to configure the satellite Deco and get stuck on "We couldn't find another Deco"?

Refer to the guide <https://www.tp-link.com/support/faq/1447/> or follow the video <https://youtu.be/iVgDzoo16T4>

Q3. What should I do if I fail to configure the main Deco and get stuck on "Testing Internet Connection"?

Refer to the guide <https://www.tp-link.com/support/faq/2239/>

Refer to the video <https://youtu.be/OSUrGdWH-i0>

Q4. What should I do if my wireless devices cannot connect to Deco?

Refer to the guide <https://www.tp-link.com/support/faq/2718/>

Q5. What should I do if Deco suddenly lost internet access?

Refer to the guide <https://www.tp-link.com/support/faq/2428/>

Q6. How can I find a suitable spot for my Deco?

Refer to the guide <https://www.tp-link.com//support/faq/1446/>

Q7. What can I do if the Deco app isn't working properly?

Refer to the guide <https://www.tp-link.com/support/faq/1456/>

Authentication

CE Mark Warning



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

OPERATING FREQUENCY(the maximum transmitted power)

2400MHz—2483.5MHz (20dBm)

5150MHz—5250MHz (23dBm)

5250MHz—5350MHz (23dBm)

5470MHz—5725MHz (30dBm)

6105MHz—6425MHz (23dBm)

Frequency band 5150 - 5250 MHz:

Indoor use: Inside buildings only. Installations and use inside road vehicles and train carriages are not permitted. Limited outdoor use: If used outdoors, equipment shall not be attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. Use by unmanned aircraft systems (UAS) is limited to within the 5170 - 5250 MHz band.

Frequency band: 5250 - 5350 MHz:

Indoor use: Inside buildings only. Installations and use in road vehicles, trains and aircraft are not permitted. Outdoor use is not permitted.

Frequency band: 5470 - 5725 MHz:

Installations and use in road vehicles, trains and aircraft and use for unmanned aircrafts systems (UAS) are not permitted.

Frequency band: 6105 - 6425 MHz:

Restricted to indoor use, including in trains with metal-coated windows and aircraft.

Outdoor use, including in road vehicles, is not permitted.

EU Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011 /65/EU, (EU) 2015/863, and EC Decision (EU) 2021/1067.

The original EU Declaration of Conformity may be found at <https://www.tp-link.com/en/support/ce/>

RF Exposure Information

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

National restrictions

Attention: This device may only be used indoors in all EU member states and EFTA countries, and Northern Ireland.

	AT	BE	BG	CH	CY	CZ	DE	DK
	EE	EL	ES	FI	FR	HR	HU	IE
	IS	IT	LI	LT	LU	LV	MT	NL
	NO	PL	PT	RO	SE	SI	SK	UK(NI)

UKCA Mark



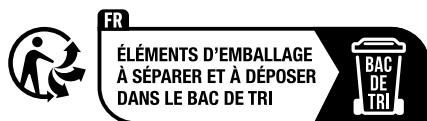
UK Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at <https://www.tp-link.com/support/ukca/>

National restrictions

Attention: This device may only be used indoors in Great Britain.



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Operating Temperature: 0°C~40°C (32°F~104°F)
- This product uses radios and other components that emit electromagnetic fields. Electromagnetic fields and magnets may interfere with pacemakers and other implanted medical devices. Always keep the product and its power adapter more than 15 cm (6 inches) away from any pacemakers or

other implanted medical devices. If you suspect your product is interfering with your pacemaker or any other implanted medical device, turn off your product and consult your physician for information specific to your medical device.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanation of the symbols on the product label

Symbol	Explanation
	DC Voltage
	Alternating current
	Caution
	Operator's manual
	Indoor use only
	Polarity of d.c. power connector
	Energy efficiency marking
	Class II equipment
	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.