



TREK



Outdoor Smartphone Operating Manual

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1 First Steps



Read the operating manual carefully and pay attention to the information when using your mobile phone. Keep the manual in a safe place for future reference. If the mobile phone is handed over to third parties, hand over all the documents with it.

1.1 Notations

The following notations are used in this operating manual:

Lists

- List, point 1
- List, point 2

Instruction steps

- 1** Instruction step 1
- 2** Instruction step 2

Buttons/Keys

On/Off button

Navigation through the menus

Menu 1 > Menu 2 > Menu 3

Display Texts

Applications



This symbol, and other similar symbols, indicate warnings regarding certain situations which could lead to personal injuries or damage to the mobile phone.



This symbol indicates information which could provide assistance or tips on using the mobile phone.

1.1.1 Display Texts

In this operating manual, important functions are explained with the help of texts, illustrations and examples.

You will find display texts illustrated in many sections of this operating manual.

These display texts correspond to the texts which appear on the screen of your mobile phone.

Framed texts are provided in the following operating steps.

These frames indicate texts which can appear in the display of the mobile phone.

If several display texts are illustrated in succession, you must navigate to each one by tapping on the individual buttons (e.g.

Telephone, then Contacts) one after the other to the option required.

1.2 Intended Use

The TREK mobile phone, subsequently referred to as mobile phone, is designed for use within a mobile phone network.

The mobile phone is only intended for private use.

Any other use is considered unintended use. Unauthorised modifications or reconstructions are not permitted and lead to loss of rights to claims under the terms of guarantee. Under no circumstances open the mobile phone or try and complete any repair work yourself.

1.3 Safety Instructions

Pay attention to the following safety instructions to protect yourself from any possible personal injury when handling and using the mobile phone:



WARNING! Risk of electric shock! Never attempt to open and repair the mobile phone or accessories yourself. Never touch bare contacts with metallic objects. Never plug-in or disconnect the power plug with wet hands.



WARNING! Risk of suffocation! Keep out of reach of children! Keep packaging materials and protective foils as well as batteries out of reach of children. Keep the mobile phone and any accessories out of reach of children. Small children can swallow small parts or batteries. If a battery is swallowed, contact medical assistance immediately.



WARNING! Risk of fatal accident! Never use the mobile phone when driving. Set it down in a safe place and within easy reach. If you need to reach out and take hold of the mobile phone, only do so without taking your eyes off the road.



WARNING! Prevent life-threatening interference to heart pace-makers! Maintain a safety distance of at least 15 cm! Never carry the mobile phone in a breast pocket when switched on. Always hold the mobile phone to the ear furthest away from the pacemaker during calls. Switch the mobile phone off immediately if you notice or suspect any adverse effects.



CAUTION! Reduce exposure to radio waves! Use an appropriate headset in the case of longer calls. Do not keep the mobile phone near your head.



CAUTION! Risk of injury to the retina. The LED for the torch is very bright and could cause damage to eyes. Never look directly into the LED torch beam when the torch is switched on.



CAUTION! Switch the mobile phone off before entering a potentially explosive area. Follow all information signs and instructions. Sparks produced in potentially explosive areas could cause an explosion or fire, which could lead to physical or even fatal injuries.



CAUTION! The ringing tone is issued via the loudspeaker. Take an incoming call first and then hold the mobile phone to your ear. This prevents any possible hearing damage.



IMPORTANT! Do not use the phone in prohibited areas! Prohibited areas could include hospitals, petrol stations, aeroplanes, etc. Please observe local regulations!



IMPORTANT! With regard to emergencies, do not rely on the mobile phone alone! For technical reasons, it is not possible to guarantee a reliable connection in every situation.



IMPORTANT! Never expose the mobile phone to deep water. Do not use the mobile phone longer than 30 minutes underwater at a maximum water depth of 1.5 m. Keep all the device covers fully closed so that no water can get in.



IMPORTANT! Protect the mobile phone from chemicals, vapours, heat and direct sunlight.



IMPORTANT! Only use original accessories. Only connect accessories approved by the manufacturer. Telephoning while driving is only permitted when the applicable legal regulations are observed.

1.4 Other Information:



Observe the following information when operating the mobile phone:

- The descriptions in this operating manual are based on the mobile phone being set to its default factory settings. The screen displays illustrated are purely examples. Displays and menus can change in appearance and functionality due to automatic updates on the mobile phone.
- The apps (applications) already installed on the mobile phone are updated automatically. Under certain circumstances, updates can lead to apps no longer working properly. In case of doubt, please contact the service department (see [Page 66](#)).
- Modification of the apps (applications) or Android™ operating system preinstalled on the mobile phone can lead to damage to the mobile phone. Please note that in such cases, the terms of warranty related to the mobile phone are annulled by GO Europe GmbH.
- If you want to extend the functions provided by the mobile phone, you must set-up a Google account. A Google account can provide convenient functions, such as automatic backup of your contacts. You can also install more apps (applications) using Google Play. How to set-up a Google account is explained on [Page 50](#). The basic functions of the mobile phone are available for use without a Google account.
- The automatic updating of preinstalled apps (applications), installation of other apps or downloading of picture, video or audio files may result in extra costs from your mobile service provider. Please contact your mobile service provider to draw up an appropriate tariff.

1.5 Tips Concerning the Battery



The following tips and information help to ensure the mobile phone battery works properly:

- Only use the power adapters approved by the manufacturer, otherwise the battery could be damaged.
- To prevent unnecessary power consumption via the power adapter plug, disconnect the power adapter plug from the power socket when the battery is not being charged.
- The battery only reaches its full capacity after several full charging processes.

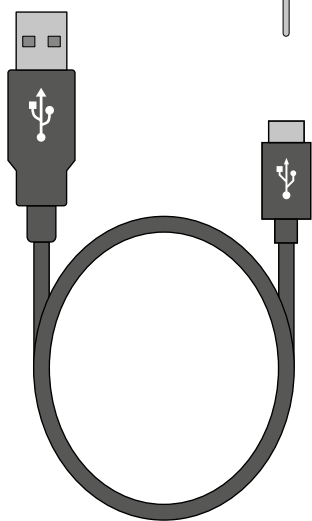
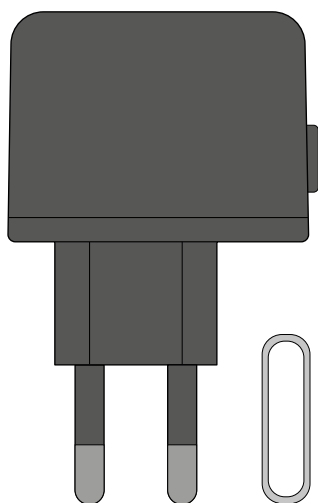
1.6 Package Contents

Before starting up the mobile phone, check the package contents. If anything is missing or damaged, please contact our Service Department.

- TREK mobile phone
- USB-C cable
- Power adapter
- Quick Reference Guide
- SIM card needle

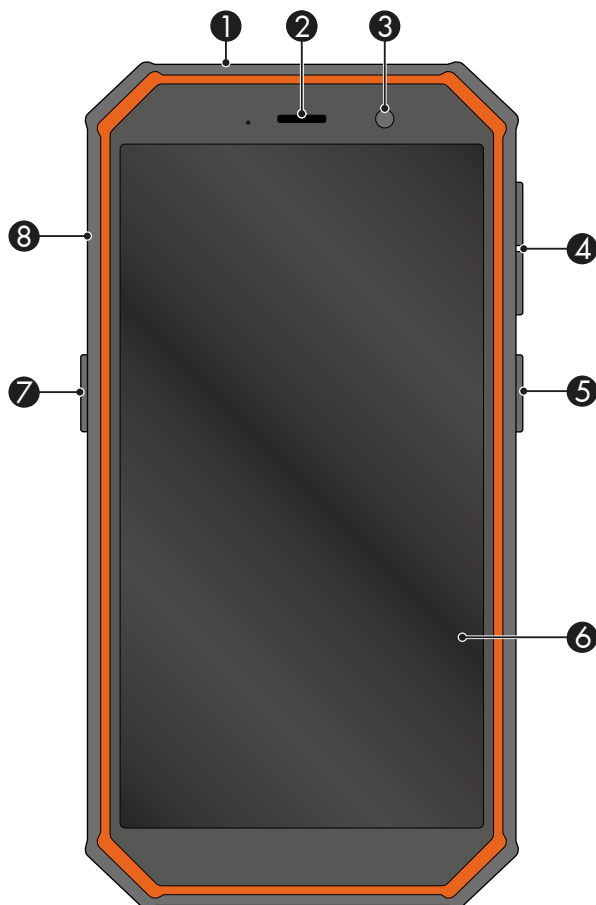
1.7 Accessories

Only connect original accessories from GO Europe GmbH to your mobile phone.



1.8 Overview - Front Side

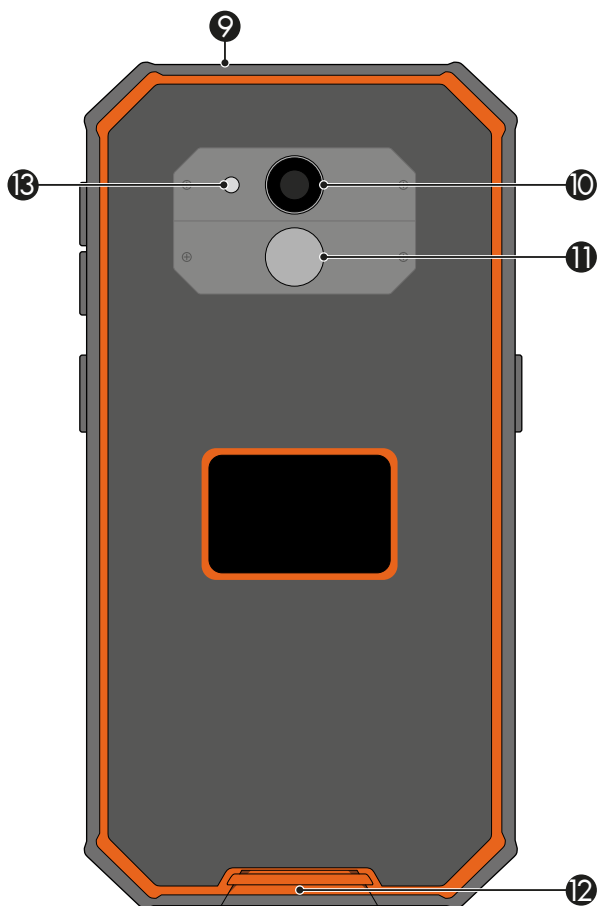
The illustration shows details of the front side of the mobile phone. Familiarise yourself with all the operating elements before starting to use the mobile phone.



- | | | | |
|---|----------------|---|-----------------------------|
| ① | USB port | ⑤ | On/Off button |
| ② | Loudspeaker | ⑥ | Display |
| ③ | Camera (front) | ⑦ | Smart key |
| ④ | Volume buttons | ⑧ | SIM and SD card compartment |

1.9 Overview - Rear Side

The illustration shows details of the rear side of the mobile phone. Familiarise yourself with all the operating elements before starting to use the mobile phone.

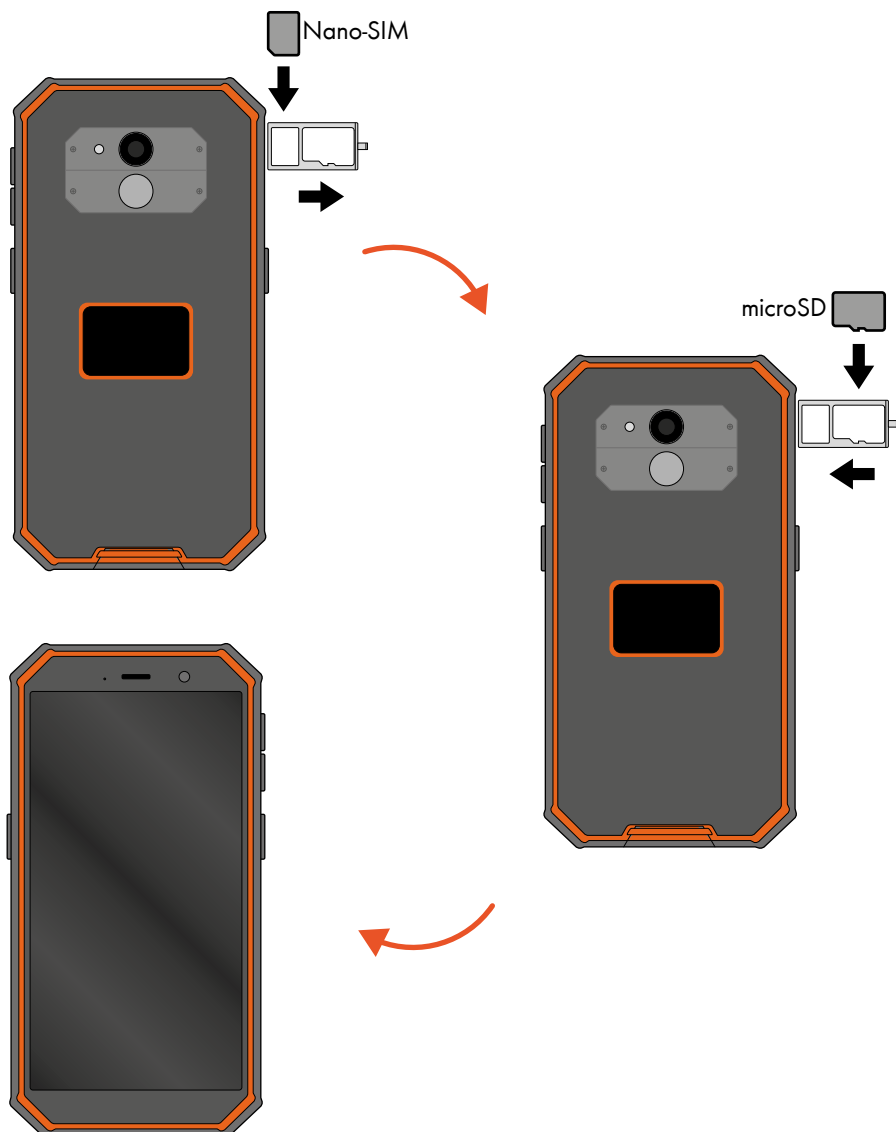


- 9 Torch LED
- 10 Camera (rear)
- 11 Fingerprint sensor

- 12 Fixture for wrist strap
- 13 Flash

1.10 Putting the Mobile Phone into Operation

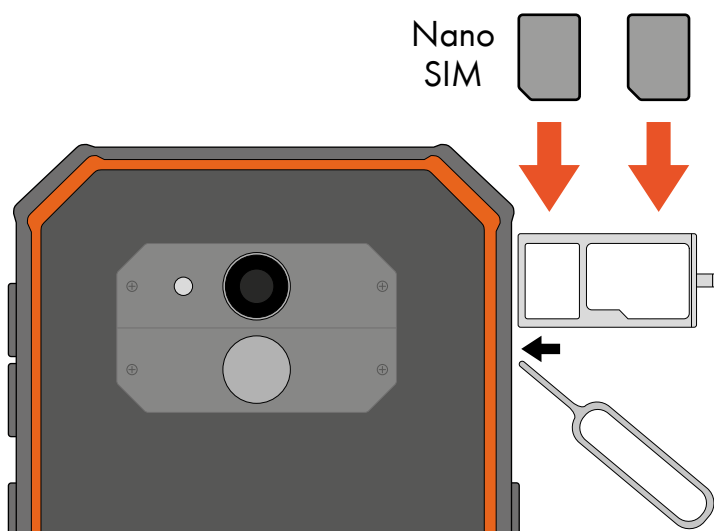
This section provides information on how to put your mobile phone into operation. Your mobile phone is ready for use in just a few steps.



1.10.1 Inserting the SIM Card

Before you can use your mobile phone, you must insert your SIM card (not included). The mobile phone also offers the Dual SIM function, which means that you can install two SIM cards. Since this is a combined slot, the second SIM card must be inserted in the slot for the microSD memory card.

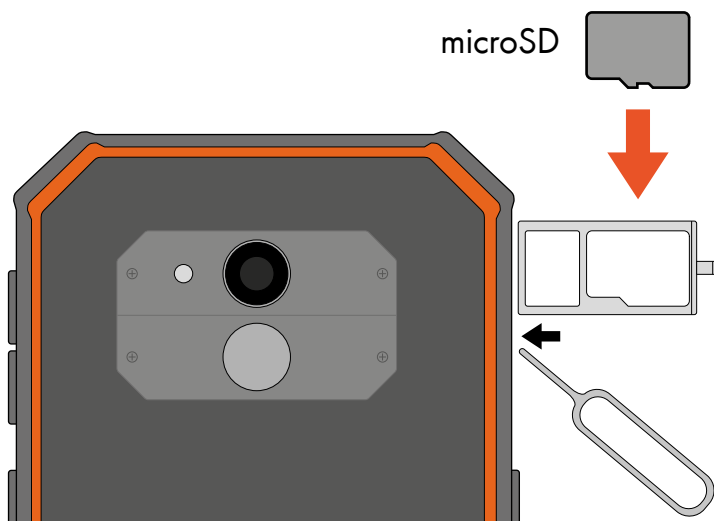
- 1 Open the cover of the SIM and SD card compartment ⑧.
- 2 Insert the tip of the SIM card needle in the small opening beside the SIM card tray.
- 3 Pull the SIM card tray out of the SIM and SD card compartment ⑧.
- 4 Insert the SIM card as shown. Ensure the SIM card is aligned correctly. The SIM card tray ensures correct alignment.
- 5 Push the SIM card tray back in the SIM and SD card compartment ⑧. The SIM card tray latches audibly in place.
- 6 Close the cover of the SIM and microSD card compartment ⑧.



1.10.2 Inserting a microSD Memory Card (Option)

If you want to increase the memory capacity of the mobile phone, you can insert a microSD memory card (not included in the equipment supplied) with a memory of up to 64 GB in the mobile phone. Since this is a combined slot, the second microSD memory card must be inserted in the slot for the second SIM card.

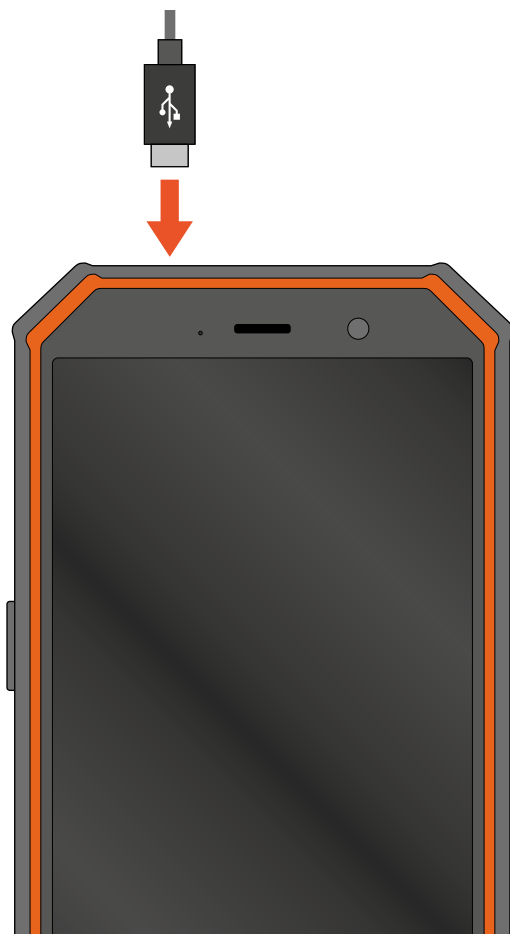
- 1 Open the cover of the SIM and SD card compartment ⑧.
- 2 Insert the tip of the SIM card needle in the small opening beside the SIM card tray.
- 3 Pull the SIM card tray out of the SIM and SD card compartment ⑧.
- 4 Insert the microSD memory card as illustrated. When doing so, ensure the microSD memory card is aligned correctly. The SIM card tray ensures correct alignment.
- 5 Push the SIM card tray back in the SIM and SD card compartment ⑧. The SIM card tray latches audibly in place.
- 6 Close the cover of the SIM and microSD card compartment ⑧.



1.10.3 Charging the Mobile Phone (Power Adapter)

You can charge the mobile phone using the USB cable and power adapter plug contained in the package purchased.

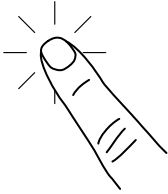
- 1** Open the cover of the USB port ❶.
- 2** Connect the USB cable to the power adapter.
- 3** Connect the USB cable to the USB port ❶ on the mobile phone.
- 4** Connect the plug on the power adapter to a properly installed power socket.



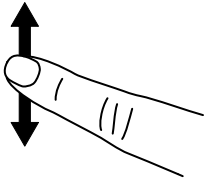
2

Operating the Mobile Phone

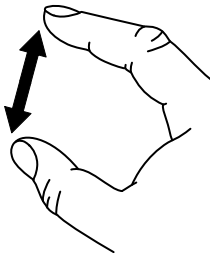
The mobile phone is generally operated using the touch-sensitive display. Touch and swipe your fingers directly on the screen in order to navigate through the menus and start functions. Alternatively, you can use an appropriate stylus. The following overview indicates the finger movements to use:



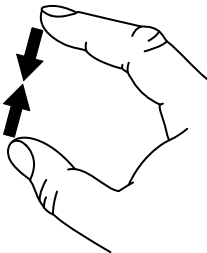
Tap your finger on the buttons or elements to start functions. Certain functions are started by tapping on the button and keeping it pressed in.



Swipe your finger through lists and views to scroll in them.



Draw two fingers apart on an element or view on the screen to zoom in. This finger movement is not available in all apps (applications).



Move two fingers towards each other on an element or view on the screen to zoom out. This finger movement is not available in all apps (applications).

2.1 Function Keys

The following overview indicates all the function keys and buttons on the mobile phone.

The four **function keys** are located on the sides of the mobile phone.



Increase volume button

Increase the volume of ringing tones, conversations and media playback (louder).



Lower volume button

Lower the volume of ringing tones, conversations and media playback (quieter).



On/Off button

Switch the mobile phone on/off, restart it or create a screenshot.



Smart key

Switch the function assigned on/off (factory setting: Torch function).

The three **buttons** appear at the bottom edge of the display.



Task manager button

Use to switch between apps (applications).



Home button

Switch to the start screen (home).



Back button

Navigate one menu step back.

2.2 Switching On the Mobile Phone

1 Press the **On/Off**  button for 3 seconds.

▶ The mobile phone is switched on.

The start screen appears after a short time.

When starting the mobile phone up for the first time, please proceed with the initial installation as described on

Page 22.

2.3 Switching Off the Mobile Phone

1 Press the **On/Off**  button for 3 seconds.

2 Tap on the  button.

▶ The mobile phone is switched off. The screen display goes out.

2.4 Screen Lock

The screen lock on the mobile phone ensures that functions cannot be accidentally started via the elements in the display. When the screen lock is activated, only the screen is switched off, the mobile phone can still be reached. The standard setting causes the screen lock to be activated automatically after 1 minute if there is no input within that time.

2.4.1 Locking the Screen

- 1 Press the **On/Off**  button briefly.

▶ The screen goes out, the screen lock is activated.



INFO: You can still call the police or emergency call numbers even when the screen lock is switched on.

2.4.2 Unlocking the Screen

- 1 Press the **On/Off**  button briefly.

▶ The screen lock display appears.

- 2 Depending on the type of screen lock you have selected:

- draw the pattern you have defined.
- enter your PIN or password.
- press your finger on the fingerprint sensor.
- swipe your finger over the display from bottom to top.

2.4.3 Defining the Screen Lock

- 1 Navigate to **Applications** > **Settings** > **Security** > **Screen lock**.
- 2 Define the type of screen lock you want.

2.5 Starting the Mobile Phone for the First Time

After switching on the mobile phone for the first time, you are assisted by a set-up wizard through all the necessary steps to configure the Android operating system.

- 1** Press the **On/Off**  button for 3 seconds.
- 2** Select the language required in the start screen.
- 3** Optionally: Tap on the **Display settings** button if you want to zoom the display.
- 4** Tap on the **START** button.
- 5** If you are within the connection range of a wireless home network (WIFI/WLAN), select the required wifi network and log on. Then tap on the **Connect** button. The mobile phone then searches for updates. This process can take a few minutes.
- 6** Optionally: Transfer apps and data from a different mobile phone to your new mobile phone. Follow the subsequent instructions displayed.
- 7** Optionally: Log on using your Google account. Follow the subsequent instructions displayed.
- 8** Set the current date and time. Then tap on **CONTINUE**.
- 9** Select a method (pattern, PIN, password) to define the screen lock on your mobile phone. Define the pattern or enter the required PIN or password. Alternatively, tap on the **Skip** button.
- 10** Optionally: Adapt it in other steps provided by Google Services, such as Google Assistant, voice control or Google Play.
- 11** Follow the subsequent instructions provided by the set-up wizard. If the mobile phone has an internet connection, the mobile phone performs an update when the set-up is completed successfully. This process can take a few minutes.

2.6 Start Screen (Launcher)

The start screen of the mobile phone is set at the factory to **Square Home - Launcher***.

The start screen displays the following elements:



① Status bar

② Large tile

③ Small tile

④ Add new tile (+)

⑤ All installed apps

⑥ Buttons

* Extended functions are available after the expiry of the time-limited trial use through a chargeable activation.

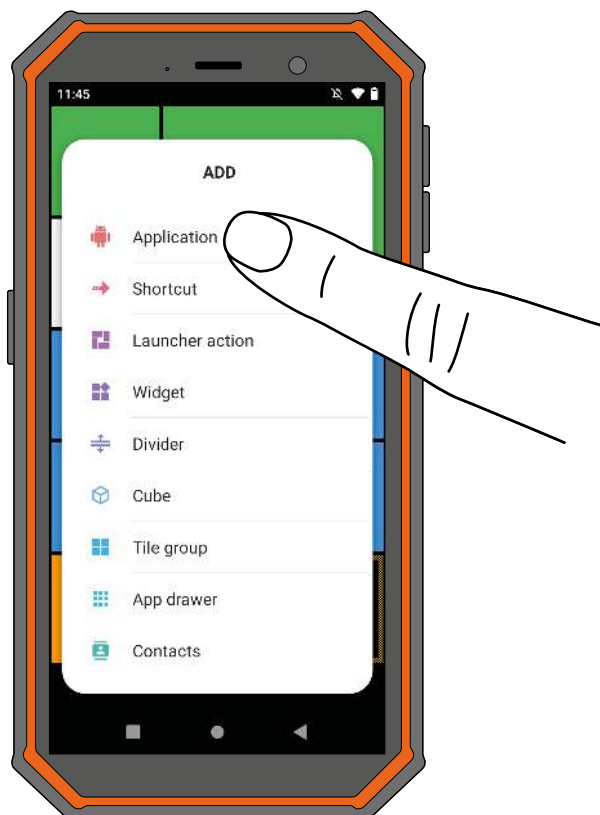
2.6.1 Adding Apps to the Start Screen

You can add more tiles to the start screen (e.g. apps or widgets).

- 1 Tap on the **Home**  button.
 - ▶ The start screen appears.
- 2 Tap on the **Add new tile** (+) button.
 - ▶ The options regarding adding new tiles appear.



- 3 Tap on the function required (e.g. app).

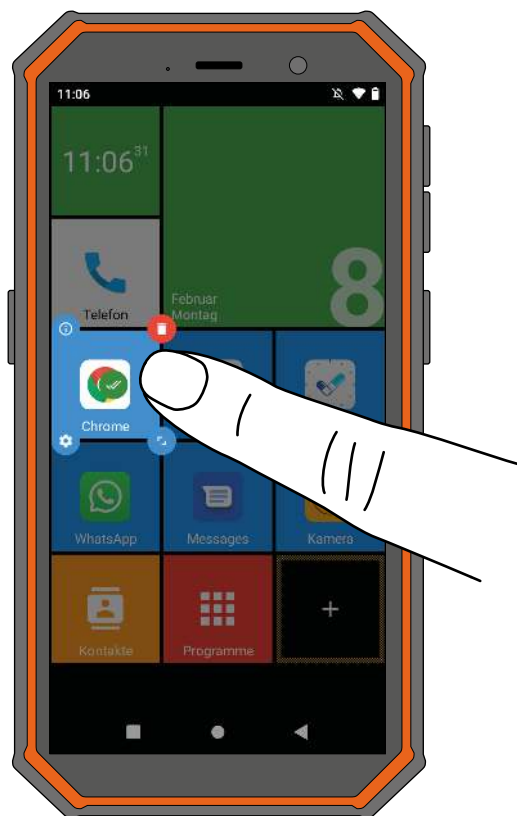


- 4 Tap on the app required.
- ▶ The new tile, together with the app selected, appears on the start screen.

2.6.2 Adapting and Deleting Apps on the Start Screen

You can adapt the tiles on the start screen, with regard to size, shape and function, and delete or replace them.

- 1 Tap on the **Home**  button.
 - ▶ The start screen appears.
- 2 Tap and hold the required tile.
 - ▶ The options to adapt the tile are displayed.



- 3 If necessary, tap on the **Settings** ⚙️ button and adapt the behaviour of the tile.
- 4 If necessary, tap on the **Scale** 🔍 button and adapt the size and shape of the tile.
- 5 If necessary, tap on the **Waste bin** 🗑️ button to delete it from the start screen.
- 6 Drag the tile with your finger to a different position on the start screen and release it.

2.6.3 Changing Other Settings on the Start Screen

You can use other settings to adapt the start screen of the mobile phone to meet your individual requirements.

1 Navigate to **Applications** > **Home options**.

▶ The **Launcher settings** appear in the display.

2 Adjust the settings in the various menus as required.



INFO: If so required, you can obtain advanced functions for this launcher (subject to charges). Navigate to **Applications** > **Launcher-Settings** and tap on the **Buy key** button. Follow the subsequent instructions displayed.

2.6.4 Changing the Launcher (Appearance of the Start Screen)

You can change the appearance and operation of the start screen on the mobile phone. The start screen of the mobile phone is set at the factory to **Square Home - Launcher: Windows Style**. If so required, you can switch to the standard Android version of the launcher, **Quickstep**.

- 1 Navigate to **Applications** > **Settings** > **Apps & notifications** > **Default apps**.
- 2 Tap on the **Home app** button.
 - ▶ The launchers already installed are displayed.
- 3 Tap on the **Quickstep** button.
 - ▶ The start screen from Android now appears for use.



2.7 Status Bar

The status bar is at the top margin of the screen and displays messages and provides quick access to selected functions.

The following overview shows some of the status indicators:



Mobile phone network Indicates the connection quality of the mobile phone network. More bars = better connection.



Wifi Indicates the connection quality to the wifi (wireless network). More bars = better connection.



Bluetooth Indicates whether Bluetooth is switched on and if a device is connected.



NFC Indicates whether NFC (near field communication) is switched on.



Flight mode/Offline mode Indicates that all communication functions (mobile phone, wifi, Bluetooth) are switched off.



Settings necessary Indicates that certain settings must still be defined in the mobile phone.



GPS Indicates a connection to the global navigation satellite system for determining your position. Important for navigation apps.



Call in progress

Indicates that a call is currently in progress.



Missed call

Indicates that one or more phone calls have been missed .



Call forwarding

Indicates that call forwarding is activated.



Headset (with microphone)

Indicates that a headset is connected.



Headphones (without microphone)

Indicates that headphones have been connected.



Data transfer (Download/Upload) Indicates that data transfer is in progress via the mobile network or wifi connection.



Error/Warning message Indicates that a problem has occurred. The message contains further information regarding the cause of the problem.



Charge status indicator

Indicates the current charge status of the battery.



No SIM card Indicates that no SIM card has been installed or that the SIM card has not been detected.



Firmware update available Indicates that an update of the firmware of the Android operating system is available.



Alarm clock/Timer switched on

Indicates that the alarm clock or a timer is switched on.



Unread e-mails Indicates that one or more e-mails received have not been read (Google-Mail).



Unread messages Indicates that one or more messages received (SMS, MMS) have not been read.



Roaming Indicates that the mobile phone is connected to a different mobile phone network. This occurs when abroad, for example.



Vibration Indicates that the mobile phone will vibrate, not ring, when a call is received. The call is also indicated on the screen.



Do not disturb Indicates that the mobile phone neither rings nor vibrates when calls are received. The call is only indicated on the screen.

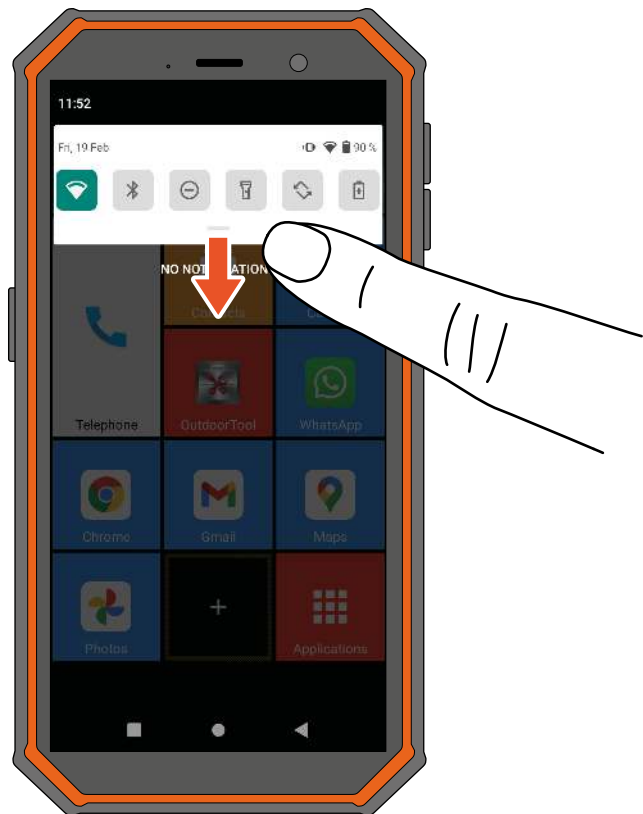


Weather Indicates the weather prevailing in your current location (condition: GPS is activated).

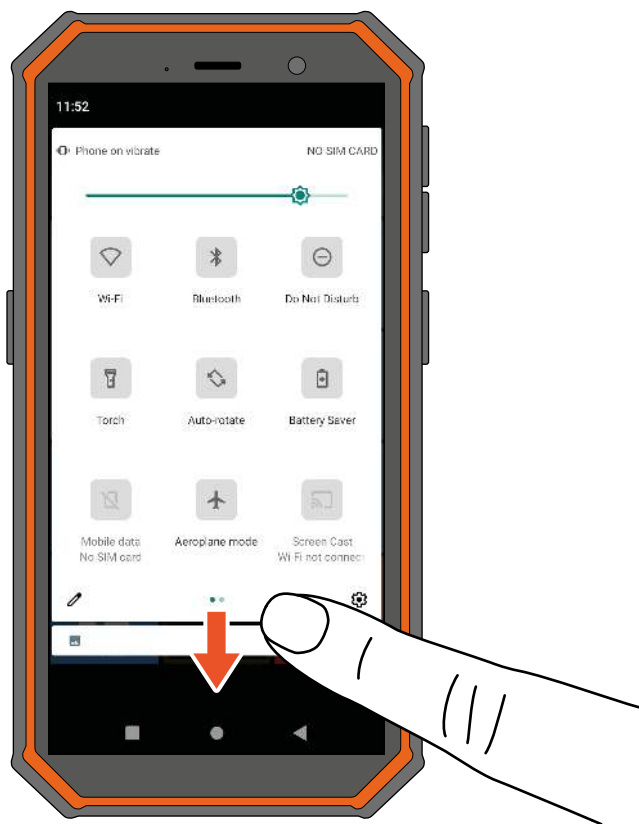
2.7.1 Opening the Quick Access Menu

You can use the status bar to open out the Quick Access menu and view further information on notifications and define more settings:

- 1 Tap a finger on the status bar and swipe downwards on the screen.
 - ▶ The Quick Access menu opens out.



- 2** Tap a finger on the Quick Access menu and swipe downwards on the screen. The Quick Access menu is extended and displays even more functions.



2.8 Screen Keyboard

In order to enter characters and digits, you can use the screen keyboard which appears in the display.

The screen keyboard appears in the mobile phone display as soon as you tap on a corresponding input field.

- 1 Tap on any input field on the screen.
 - ▶ The screen keyboard appears.
- 2 Tap on the screen keyboard to enter the relevant characters and digits.



INFO: Press and hold on a character to select further characters/special characters.

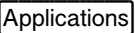
- 3 Optionally: Press the **Back**  button to clear the screen keyboard from the display.



2.9 Mobile Phone Menu

The main mobile phone menu is divided into topically organised groups (submenus).

The following descriptions always assume that the starting point for the operation is the mobile phone's start screen (tap on the **Home**  button).

Many apps (applications) can be found directly on the start screen. An overview of all the apps installed on the mobile phone appears after tapping the  button.

3 Using the Main Functions

This chapter explains how to use the main functions of the mobile phone.

Information on other useful functions is provided in Chapter 5 [Useful Functions on Page 50](#).

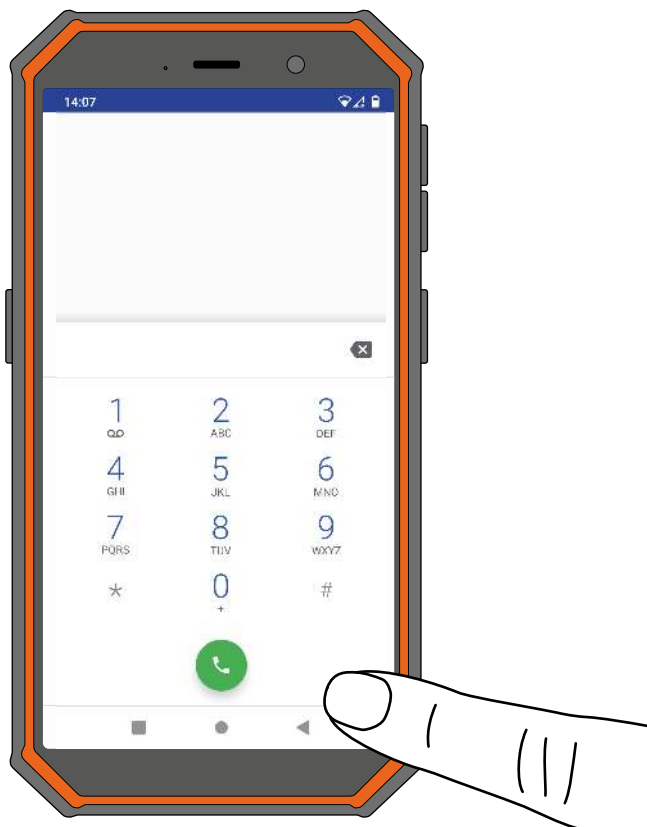
Information on the settings defined for the mobile phone is provided in Chapter 4 [Mobile Phone Settings on Page 47](#).

The sections below describe the functions and indicate the symbols assigned to the individual apps. This simplifies orientation when using the mobile phone.

3.1 Making a Call



- 1 Tap on the **Telephone** button.
 - ▶ The phone app appears.
- 2 Tap on the **Dial pad** button.
 - ▶ The dialling keypad (dialpad) appears.



- 3 Enter the required phone number using the keys on the dialpad.



INFO: Incorrect entries can be cleared using **X** button.

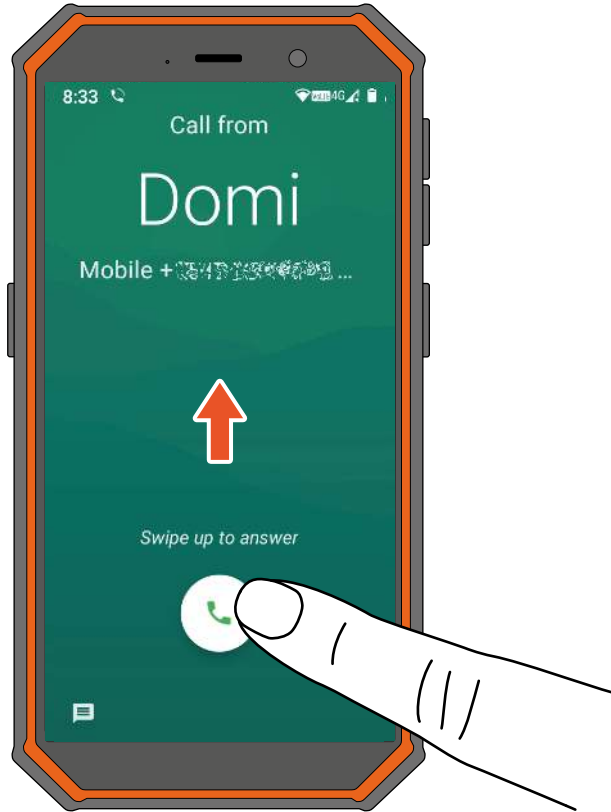
- 4 Tap on the **Call** button.
 - ▶ The phone number is dialled.

3.2 Taking a Call



The mobile phone need not be unlocked in order to take a call.

- 1 Swipe your finger from the bottom to the top of the screen.
 - ▶ The incoming call is taken.

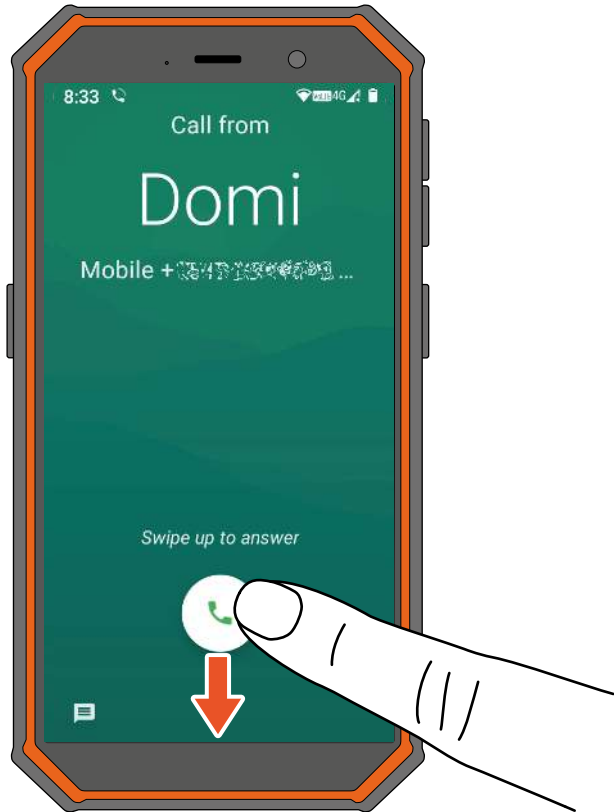


3.3 Rejecting a Call



The mobile phone need not be unlocked in order to reject incoming calls.

- 1 Swipe your finger from the middle to the bottom of the screen.
 - ▶ The incoming call is rejected. The caller hears the busy signal.



3.4 Functions Available During a Call



While a call is in progress, it is possible to change the volume, activate the handsfree function, mute the microphone and activate a conference with other call participants.

3.4.1 Adapting the Volume During a Call

Adapt the volume during a call by pressing the **Increase volume**  or **Lower volume**  button.

3.4.2 Handsfree Function



You can select whether to hear the caller via the loudspeaker.

- 1 When a call is in progress, tap on the **Speaker** button.
 - ▶ The microphone is switched off, the caller cannot hear you.
- 2 Tap on the **Speaker** button again.
 - ▶ The caller can no longer be heard via the loudspeaker.

3.4.3 Muting the Microphone



You can switch the microphone off while the call is in progress. Muting the phone means that the call continues to be connected, you can still hear the caller but the caller can no longer hear you.

- 1 When a call is in progress, tap on the **Mute** button.
 - ▶ The microphone is switched off, the caller cannot hear you.
- 2 Tap on the **Mute** button again.
 - ▶ The microphone is switched on, the caller can hear you again.

3.4.4 Putting a Call on Hold



You can select whether to put the call in progress on hold. Putting a call on hold means putting it into holding mode.

bringen. The caller is put on hold enabling you to call someone else. The first caller cannot hear this call.

- 1 When a call is in progress, tap on the **Hold** button.
 - ▶ The caller is put on hold.
- 2 Tap on the **Hold** button again to resume the conversation with the caller previously put on hold.

3.4.5 Conference Facility



You can set up a conference call, meaning communicating with at least two other parties at the same time.

- 1 When a call is in progress, tap on the **Add call** button and dial the phone number of another person.
- 2 Tap on the **Call** button.
 - ▶ The new person is called.

During this time, the call with the first caller is held until the second person has taken the call and you start the conference.

- 3 Wait until the new person has taken the call and then tap on the **Merge** button.
 - ▶ The conference call facility is activated and you can talk to both parties (or more).
- 4 Tap on the **Hangup all** button.
 - ▶ The conference call is ended.

3.5 Contacts (Phone Book)



You can store contacts in the phone book provided by the mobile phone.

The contacts stored are arranged in alphabetical order.

3.5.1 Adding a Contact

You can store contacts in the phone book provided on the mobile phone.

- 1 Navigate to **Applications** > **Contacts**.
- 2 Tap on the **+** button.
- 3 Enter the name and phone number, at least.
- 4 Tap on the **Save** button.
 - ▶ The contact has been saved.

3.5.2 Editing a Contact

You can edit contacts in the phone book.

- 1 Navigate to **Applications** > **Contacts**.
- 2 Select the required contact.
- 3 Tap on the **Edit contact** button.
- 4 Edit the information concerning the contact.
- 5 Tap on the **Save** button.
 - ▶ The contact has been saved.

3.5.3 Assigning a Picture to the Contact

You can assign a picture to the contact. The picture is then displayed in the event of a call and in the phone book.

- 1 Navigate to **Applications** > **Contacts**.
- 2 Select the required contact.
- 3 Tap on the **Edit contact** button.
- 4 Tap on the **Camera**  button.
- 5 Use the camera to take a photo (**Take photo** button) or select a photo from the gallery on the mobile phone (**Choose photo** button).
- 6 Define the size of the picture and tap on the **Done** button.
- 7 Tap on the **Save** button.
 - ▶ A picture has been defined for the contact.

3.5.4 Deleting a Contact

You can delete contacts from the phone book.

- 1 Navigate to **Applications** > **Contacts**.
- 2 Select the required contact.
- 3 Tap on the **Menu**  button.
- 4 Tap on the **Delete** button.
- 5 Tap on the **Delete** button to confirm the prompt.
 - ▶ The contact has been deleted.

3.6 Messages (SMS/MMS)



The mobile phone can compile data in the form of SMS (Short Message Service) as well as MMS (Multimedia Messaging Service).

3.6.1 Writing Messages (SMS/MMS)

- 1 Navigate to **Applications** > **Messages**.
- 2 Tap on the **Start chat** button.
- 3 Enter the name or phone number of the recipient using the screen keyboard.
- 4 Enter the required text in the input field using the screen keypad.
- 5 Tap on the **SMS** button.
 - ▶ The message is sent.

3.6.2 Viewing Messages (SMS/MMS)

- 1 Navigate to **Applications** > **Messages**.
- 2 Tap on the message to be viewed. Messages which have not yet been read appear in **bold** print.
 - ▶ The message is opened.

3.6.3 Deleting Messages (SMS/MMS)

- 1 Navigate to **Applications** > **Messages**.
- 2 Press on the message to be deleted and keep it pressed for approx. 2 seconds.
 - ▶ The message is selected.
- 3 Tap on the **Delete**  button.
 - ▶ The message selected is deleted.

3.7 Using the Camera



The camera in the mobile phone can be used to take photos and record videos.

When using the camera, observe local regulations and respect other peoples' rights of privacy.

3.7.1 Using the Camera (Photos)

- 1 Navigate to **Applications** > **Camera**.
 - ▶ The camera app opens. The subject in front of the camera lens appears on the mobile phone screen.
- 2 Tap on the **Picture** button.
 - ▶ The camera activates the photo mode.



INFO: Tap on the **Flash**  button in order to set the flash function as required (Off / Automatic / On).

Tap on the **Change camera**  button to switch to the front camera (selfie cam).

- 3 Tap on the **Record video**  button.
 - ▶ The image currently displayed is saved as a photo.

3.7.2 Using the Camera (Video)

- 1 Tap on the **Camera** button.
 - ▶ The camera app opens. The subject in front of the camera lens appears on the mobile phone screen.
- 2 Tap on the **Video** button.
 - ▶ The camera activates the video mode.



INFO: Tap on the **Flash**  button in order to set the flash function as required (Off / Automatic / On).

Tap on the **Change camera**  button to switch to the front camera (selfie-cam).

- 3 Tap on the **Record video**  button.
 - ▶ Recording begins. The current recording time is displayed in the top section of the screen.
- 4 Tap on the **Record video**  button.
 - ▶ Recording is stopped and the video is saved.

4 Mobile Phone Settings



This chapter explains which settings you can define in the mobile phone menu.

4.1 Organisation of the Menu Settings

Menu	Description
Network & Internet	Settings and information regarding wifi (WLAN), mobile networks, data usage, hotspots and SIM cards
Connected devices	Settings for Bluetooth and NFC
Apps & Notifications	Settings for the apps installed (e.g. notifications in the status bar)
Rechargeable battery	Current battery charge and remaining time, settings for the battery (e.g. save-energy mode)
Display	Settings for the display screen, such as screen background, screensaver, standby mode and font sizes
System control	Settings for the three softkeys
Tones	Settings for ringing tones, volumes, vibration and silent.
Memory	Memory capacity and occupied memory, settings for memory card

Data protection	Settings and information on permissions related to apps, account activities, personal data
Location	Switch location tracking on/off, apps with location tracking access
Security	Screen lock (PIN, pattern, fingerprint)
Accounts	Account overview (Email, social media etc.), switch automatic synchronisation of data on/off
Operating assistance	Reading aids, display gesture control, settings for persons with dyschromatopsia or other sight disorders
Managing applications in the background	Switch background services on/off
Digital wellbeing & youth protection settings	Device usage duration, app timer, sleep time programme, digital wellbeing &
Google	Services and settings for Google
DuraSpeed	Switch acceleration of selected apps on/off

SmartKey	Define the function (e.g. Torch or SOS) assigned when pressing the SmartKey button
SOS	Settings for the SOS function (Smart-Key)
System	Language, gestures, date and time, backup, resetting to factory settings
About the phone	Model and hardware, IMEI numbers, legal information, Android version



NOTE: Please note that the name and position of settings could be altered by automatic update of the Android operating system. This operating manual describes the state of the mobile phone on delivery. In case of doubt, use the Search function in the Settings section.

5 Useful Functions

Your mobile phone provides other useful functions.

5.1 Setting Up a Google Account



You can set-up a Google account at a later date in order to receive further helpful functions and have access to other apps via Google Play.

- 1 Navigate to **Applications** > **Settings** > **Accounts**.
- 2 Tap on the **Add account** button.
- 3 Tap on the **Google** button.
- 4 Register using your existing Google account or tap on the **Create account** button to set-up a new Google account.
- 5 Follow the instructions to create the Google account.
 - ▶ You have created a Google account.

5.2 Setting Up the SmartKey Button

You can define the function of the **SmartKey**  button. When you press the **SmartKey**  button, the function defined is executed.

- 1 Navigate to **Applications** > **Settings** > **SmartKey**.
- 2 Tap on the **LongPress** button.
- 3 Select one of the following functions:
 - Torch
 - Camera
 - Outdoor Tools
 - SOS
 - Other Application (select the app required)
- 4 Tap on the **Back**  button to confirm your selection.
 - ▶ You have defined the function of the **SmartKey**  button.

5.3 Blocked Numbers

It is possible to select phone numbers and block them, whereby you cannot then receive calls or texts from the blocked numbers.

- 1 Navigate to **Applications** > **Contacts**.
- 2 Tap on the **Menu**  button.
- 3 Tap on the **Settings** button.
- 4 Swipe your finger through the menu to the bottom and then tap on the **Blocked numbers** button.
- 5 Tap on the **ADD A NUMBER** button.
- 6 Enter the phone number in the input field.
- 7 Tap on the **BLOCK** button.
 - ▶ The phone number entered is blocked.

5.4 Setting Up E-mail Accounts



You can set-up several e-mail accounts on your mobile phone.

- 1 Navigate to **Applications** > **Settings** > **Accounts**.
- 2 Tap on the **Add account** button.
- 3 Tap on the **IMAP** or **POP3** button, depending on the e-mail protocol used. In case of doubt, inquire at your e-mail provider.
- 4 Follow the subsequent instructions displayed.
 - ▶ You have set-up an e-mail account.

Complete the sequence of steps again to set-up a new e-mail account.

5.5 Calendar



A calendar is already installed on your mobile phone.

- 1 Navigate to **Applications** > **Calendar**.
- 2 Tap on the button and select the view required.

5.5.1 Entering Events in the Calendar

You can enter various forthcoming events in the calendar and set-up a reminder for them, if required. The following actions can be entered: destination, reminder, task, appointment.

- 1 Tap on the button.
- 2 Tap on the corresponding button (e.g. for an appointment) to enter the required action.
- 3 Enter any details, such as beginning and end times for the appointment.
- 4 Tap on the **Save** button.
 - ▶ The action has been entered.

5.6 Surfing in Internet



A web browser (Chrome) is already installed on the mobile phone which can be used to surf in internet and visit web sites.

NOTE: To avoid extra costs, you need access to a wireless network (WIFI/WLAN) or a reasonable tariff from your mobile phone provider.

- 1 Navigate to **Applications** > **Chrome**.



NOTE: When opening the web browser for the first time, you must read the site policy and accept it, if you agree.

- 2 Enter the search term you require or the specific web site in the input field.
 - ▶ The result of the search or web site specified is displayed.

5.7 Calculator



A calculator is already installed on your mobile phone.

1 Navigate to **Applications** > **Calculator**.

2 Tap on the required operation.



NOTE: The blue arrow enables you to use the functions assigned to a scientific calculator.

5.8 Youtube



The Youtube app is already installed on your mobile phone. This means you have direct access to videos and streams from Youtube.

1 Navigate to **Applications** > **Youtube**.

2 Enter a search term in the search bar or select the required video directly.

5.9 Torch

The mobile phone is equipped with an integrated torch which can be switched on and off directly using the **Smart Key**  . A condition for this is that the corresponding to function (factory setting: Torch) has been switched on (see Page 51).



CAUTION! Risk of injury to the retina. The LED for the torch is very bright and could cause damage to eyes. Never look directly into the LED torch beam when the torch is switched on.

- 1** Press the **Smart Key**  button for approx. 2 seconds.
- 1** Alternatively, open the Quick Access menu and tap on the  button.
 - ▶ The torch is switched on.
- 2** Press the **Smart Key**  button again for approx. 2 seconds.
- 2** Alternatively, open the quick access menu and tap on the  button.
 - ▶ The torch is switched off.

5.10 WhatsApp



WhatsApp is already installed on the mobile phone. WhatsApp is a messenger service with which to send messages to your contacts, similarly to using the short texts function (SMS). The messages are sent via an active data connection.



NOTE: To avoid extra costs, you need access to a wireless network (WIFI/WLAN) or a reasonable tariff from your mobile phone provider.

- 1 Navigate to **Applications** > **WhatsApp**.



NOTE: When opening WhatsApp for the first time, you must read the site policy and accept it, if you agree.

- 2 Follow the instructions to set-up a WhatsApp account.

▶ You have set-up a WhatsApp account.



INFO: Further information is available online at:

www.whatsapp.com

5.11 mediteo



Mediteo, a medication reminder app certified by the TÜV, is already installed on the mobile phone. You can use this app to scan your medication and set-up a reminder for when to administer it.

- 1 Navigate to **Applications** > **mediteo**.



NOTE: When opening mediteo for the first time, you must read the site policy and accept it, if you agree.

- 2 You can register for a **CGM LIFE Konto** account, if required, or start without an account.

- 3 Follow the instructions provided to set-up and use mediteo.



INFO: Further information is available online at:

www.mediteo.com

5.12 OutdoorTool

The OutdoorTool app is already installed on the mobile phone. This app enables access to useful tools for home improvements:

- Libelle: for measuring descents and ascents.
- Noise Test: for measuring noise levels.
- Compass: for determining cardinal directions.
- Magnifier: for magnifying objects in front of the camera.
- HangPainting: for measuring the horizontal/vertical alignment of objects.
- Plumb: for determining perpendicular and vertical alignments.

1 Navigate to **Applications** > **OutdoorTool**.



INFO: You can also define the OutdoorTool app as a quick access option via the **SmartKey**  button (see Page 51).

2 Tap on the function required.

5.13 Creating a Screenshot

1 Press the **On/Off**  button for 3 seconds.

2 Tap on the **Screenshot**  button.

▶ A photo of the current screen content is created.

3 Alternatively: Press the **On/Off**  button and **Lower volume**  buttons simultaneously, only briefly.

▶ A photo of the current screen content is created.

6 Troubleshooting

Even in the case of the mobile phone, it is possible that something does not work as it should.

The following information should help to solve the problem.

6.1 Restarting the Mobile Phone

- 1 Press the **On/Off**  button for 3 seconds.
- 2 Tap on the **Restart** button.
 - ▶ The mobile phone is restarted.

If the mobile phone cannot be restarted in this way, proceed as follows:

- 1 Press and hold the **On/Off**  button and press the **Reduce volume**  button for at least 10 seconds.
 - ▶ The mobile phone is restarted.

6.2 Restoring the Default Factory Settings

If the problem cannot be solved otherwise, it may be helpful to reset the default factory settings. Please note that after being reset the mobile phone must be set-up and configured again.

- 1 Navigate to **Applications** > **Settings** > **System** > **System** > **Reset options**.



IMPORTANT! As a result of resetting the default factory settings, all your personal settings and data will be deleted from the mobile phone!

- 2 Tap on the **Erase all data (factory reset)** button.
- 3 Wait a few minutes until the process has finished.
- 4 Set-up your mobile phone again (see [Page 22](#)).

6.3 Questions and Answers (FAQ)

This section contains answers to frequently asked questions and possible solutions to problems.

The mobile phone cannot be switched on.

The battery is not charged sufficiently. Charge the battery (see [Page 14](#)).

If the battery charge drops below a minimum status, the mobile phone switches off automatically. Charge the battery in the mobile phone.

Neither the signal strength nor my mobile phone network are displayed on the start screen.

There is no mobile communication connection. Your mobile phone could be in a location without any network coverage. Move to a different location or contact your mobile phone provider. Check that the SIM card is inserted correctly (see [Page 14](#)).

Why doesn't the SIM card fit in the slot in my mobile phone?

The mobile phone can be fitted with SIM cards of the following format:

1 × nano SIM card

If your SIM card has a different format, please contact your mobile phone provider. They can transfer the data on the SIM card to a card with a suitable format.

The display of my mobile phone has "frozen" and the mobile phone does not react when keys are pressed.

Your mobile phone can occasionally crash. Restart your mobile phone (see [Page 58](#)).

The battery cannot be charged or is empty within a short time.

Charge the mobile phone for at least 2 hours. Please note that the battery only reaches its full capacity after several full charging processes.

If the problem continues, please contact our service partners in such cases (see [Page 66](#)).

The caller is too quiet or difficult to understand.

Increase the volume of the caller using the volume button on the mobile phone. While a call is in progress, press the **Increase volume**  button.

How can I install more apps on the mobile phone?

You can download and install other apps from Google Play. A condition for using Google Play is that you have a Google account. If you do not currently have a Google account, you can register free of charge (see [Page 50](#)).

How can I activate the wifi or Bluetooth function on the mobile phone?

The settings for wifi (WLAN) or Bluetooth are in various menus. To switch the wifi system on and define settings, navigate to

Applications > **Settings** > **Network & Internet**.

To switch Bluetooth on and define settings, navigate to **Applications** > **Settings** > **Connected devices**.

How can I find a specific setting in the mobile phone?

The mobile phone has a convenient Search function which enables you to access the required setting quickly. Navigate to

Applications > **Settings**. Enter the required search term in the search bar. The corresponding settings appear on the screen.

How can I change the brightness of the mobile phone screen?

The brightness of the mobile phone screen can be adjusted easily using the slider control in the Quick Access menu (see [Page 32](#)). Alternatively, navigate to **Applications** > **Settings** > **Display**. Tap on the **Brightness** button and adjust the brightness with the slider control.

How can I change the ringing tone of the mobile phone?

Navigate to **Applications** > **Settings** > **Sound**. Tap on the **Phone ringtone** button and select the ringing tone required. The respective ringing tone selected plays briefly. Confirm the selection by tapping the **OK** button.

How can I change the notification sound (e.g. SMS text) of the mobile phone?

Navigate to **Applications** > **Settings** > **Sound**. Tap on the **Default notification sound** button and select the notification sound required. The respective notification sound selected plays briefly. Confirm the selection by tapping the **OK** button.

How can I switch the vibration function of the mobile phone on or off?

Navigate to **Applications** > **Settings** > **Sound**. Tap on the **Vibrate for calls** button to switch the vibration function on or off.

The camera on my mobile phone works but I cannot save more pictures or videos.

Expand the memory of the mobile phone by inserting a microSD memory card. You can purchase a suitable microSD memory card from specialist retailers. Observe the technical specifications (see [Seite 67](#)).

Is it possible to backup the data and apps on the mobile phone?

The Google account on the mobile phone provides the option of backing up data and apps from the mobile phone. A condition for using the data backup function is that you have a Google account. If you do not currently have a Google account, you can register free of charge (see [Page 50](#)).

To save data and apps, navigate to **Applications** > **Settings** > **System**. Tap on the **Backup** button and activate the **Back up to Google Drive** button.

How can I transfer data and apps from my old mobile phone to my new mobile phone?

If your old mobile phone has an Android operating system with an active Google account, it is sufficient to register the existing Google account on your new mobile phone (see [Page 50](#)).

If, however, you have not used a Google account on your old mobile phone, you can transfer the data via Bluetooth. Unfortunately, it is not possible to transfer apps.

7 Appendix

This section contains further important information related to the mobile phone.

7.1 Symbols

The following symbols are provided on the packaging of the mobile phone. The symbols and their significance are listed below:



Android 10



NFC for non-contact data exchange



Fingerprint sensor to lock/unlock the display



Waterproof and dustproof (IP68)

7.2 Disposal



The adjacent symbol indicates that electrical and electronic apparatus and **batteries** no longer required must be disposed of separate from domestic waste in accordance with legal directives.



Packaging materials must be disposed of according to local regulations.

7.3 Declaration of Conformity

GO Europe GmbH, Zum Kraftwerk 1, 45527 Hattingen, Germany hereby declares that this mobile phone fulfils the basic requirements and other relevant provisions stipulated in the Directive 2014/53/EC.



The CE mark on the mobile phone confirms its conformity. The Declaration of Conformity for this product is available online at **<http://productip.com/?f=12b941>** or, alternatively, scan this QR code.



7.4 Queries and Service

Dear Customers,

We are delighted that you have chosen to purchase this product. If it does not function as you would expect or it is defective, please contact the sales outlet where you purchased the product.

7.5 Care Instructions

Clean the housing surfaces and screen of the mobile phone with a soft, fluff-free cloth. Do not use any solvents or cleaning agents.

7.6 Legal Information

Google, Android, Google Play and other brands are trademarks of Google LLC.

7.7 Technical Properties

Mobile communication frequency range	WCDMA 850/900/1800/1900 MHz LTE 900/2100 MHz
Mobile communication transmission rate	100 Mbps download, 50 Mbps upload
Mobile communication transmission power	2G: 900 MHz 31 dBm, 1800 MHz 29 dBm, 3G: 2100 MHz 21 dBm, 900 MHz 20 dBm LTE: BAND1 20 dBm, BAND3 20.1 dBm, BAND7 19.8 dBm, BAND8 20 dBm, BAND20 20 dBm
Wifi standard	IEEE 802.11b/g/n
Wifi frequency range	2.412 GHz - 2.472 GHz
Wifi transmission rate	IEEE 802.11b/g/n 2,4 GHz mit 72 MBit/s (20/40 MHz) IEEE 802.11b/g/n 5 GHz mit 150 MBit/s (20/40 MHz)
Wifi transmission power	≤ 10 mW: 20 dBm, > 10 mW 27 dBm
Wifi encryption	WEP
Bluetooth standard	BT 4.0
Bluetooth frequency range	2.402 GHz - 2.480 GHz
Bluetooth transmission rate	24 Mbit/s
Bluetooth transmission power	< 1 dBm
GPS receiver	1575.42 MHz (GPS/AGPS/GLONASS/BEIDOU)
Camera	8 MP (front), 13 MP (rear)
Working memory (RAM)	3 GB
Memory	32 GB (internal), bis zu 64 GB (external)
USB port	Typ-C
Display	5.5" IPS, size 1440*720
SIM card types	2 × nanoSIM
IP Code	IP68
Weight	236 g
Dimensions (h × w × d)	155 × 77 × 14 mm
Permissible ambient conditions	-10° to 50°C at 30 to 60% humidity
Rechargeable battery	5000 mAh (lithium-ion)
Power adapter	Model: TPA-67050200vu, input: 100 - 240 V _{AC} , 50/60 Hz, 0.3 A, output: 5 V _{DC} - 2 A, 10 W



Subject to change without prior notice.

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